



500 Nash Medical Arts Mall
Rocky Mount, NC 27804
252-937-8141

THE BEACON CENTER
Local Management Entity for Mental Health,
Developmental Disabilities & Substance Abuse Services

Referral Line: 252-407-2474
or 888-893-8640
www.thebeaconcenter.net

Karen Salacki, Area Director

Memorandum

To: All Providers

From: Linda Hawley, Director of Quality Assurance and Provider Relations

Date: January 16, 2009

Re: Plan of Correction Policy

This Memo is to follow up on the one sent out on January 8, 2008.

On January 2, 2009 our agency learned that The Division of MH/DD/SA had posted a new Plan of Correction Policy on their website that day and that it was effective on December 15, 2008. This policy allows the Provider two opportunities to submit an Acceptable Plan of Correction.

At that time our agency contacted the Division to clarify how to proceed with Provider agencies that were involved in a current Plan of Correction action during the dates of December 15, 2008 through January 2, 2009. We were informed at that time that any providers involved in a Plan of Correction action during that time would have to abide by the Division's Plan of Correction Policy that was posted on January 2, 2009.

Our agency then followed up with the Division of MH/DD/SA Services to advocate that providers be allowed the opportunity to complete the Plan of Correction Policy that we had in effect at that time. We have received further clarification that provider agency's may in fact continue under the original Plan of Correction Policy that was in effect.

We will review the new Plan of Correction Policy at our Provider Meeting on January 26, 2009. If you have questions prior to that time you may contact any of the Quality Assurance or Provider Relations staff within our agency.