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**THE BEACON CENTER**  
Local Management Entity for Mental Health,  
Developmental Disabilities & Substance Abuse Services  
[www.thebeaconcenter.net](http://www.thebeaconcenter.net)

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*Karen Salacki, Area Director*

**June 30, 2010**

Due to unforeseen technical difficulties, The Beacon Center will not be live on our new system as planned on 7/1/2010. This means that the Carelink system is also unavailable for the Provider Network. We are unable to give an exact date, but expect the process will take two to three days longer. We will send email notices to our Provider Network and post information to our website as soon as we are able.

Please also note that the web address for the Carelink system will be changing. We will post that information when it becomes available. There will also be redirection on the old Carelink site to take you to the new site.

Authorizations and STR's may not be up-to-date when the Provider Network is allowed access back into Carelink. As soon as we are able, we will be entering this information to get our system and Carelink updated. We will update the status of this item on our next update memorandum.

Please rest assured that we are doing everything in our power to get the new system up and running as soon as possible. Thank you for your continued patience during this transition.