

ONE VOICE
A WHISPER...



*Workshops Speakers
Resources Fellowship
Info & More*

SUPER REGIONAL CFAC MEETING

FRIDAY, FEBRUARY 18, 2011

10:00AM - 3:00PM

(REGISTRATION BEGINS AT 9:30AM)

NORTHERN WAKE TECH CAMPUS

6600 LOUISBURG ROAD

RALEIGH, NORTH CAROLINA 27616

(SEE MAP BELOW)

****REGISTRATION REQUIRED****

CONTACT FABIOLA SHERMAN

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or call her at (919)212-7167

(Note: Due to space, total attendees limited to 100)

COMMUNICATE

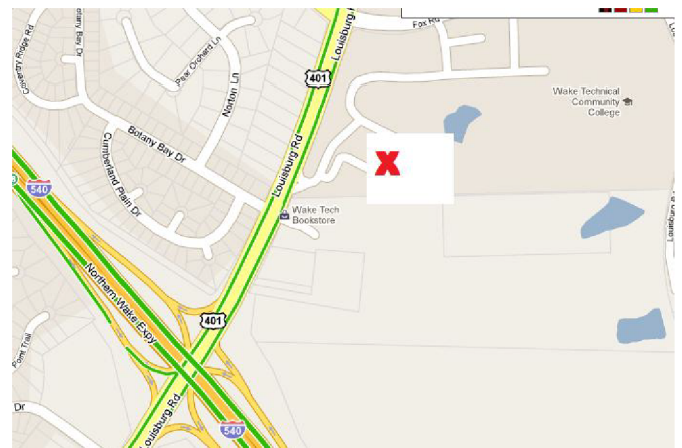
it's easier when you **KNOW HOW**

CREATE

you can *make a difference*

CONNECT

together **WE ENERGIZE**



**Northern Wake Tech Campus is located at
intersection of I-540 & 401 Louisburg Rd**

Come share *SUCCESSES & challenges* to

Take home *connections* to *possibilities!*

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AGENDA

9:30 am	Welcome/Registration Table
10:00 am	Introductions
10:15 am	Let's Communicate! Israel Pattison-Wake CFAC Tech Chair
10:50 am	Making Connections Eric Fox - Consumer Empowerment
11:00 am	NC MH/DD/SA w/ Steve Jordan
12 Noon	Lunch
1:00 pm	Breakout Sessions
2:00 pm	Stretch/Break
2:15 pm	Create Possibilities w/ Technology! Israel Pattison-Wake CFAC Tech Chair
2:45 pm	Wrap-Up/Conclusion
3:00 pm	Adjournment

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Break-Out Session Options

Session 1 Self-Direction Option

Susie Eguez - DHHS

Will provide an overview of the Self-Direction option and "Agency of Choice" model in the CAP-MR/DD Supports Waiver. Also, will provide a description of operational details, including roles and responsibilities of involved parties; and provide overview of the process an individual would follow when selecting the option.

Session 2 Provider Performance Report & NC-TOPPS

Shealy Thompson & Becky Ebron - DHHS

Will discuss the importance and relevance of the Division's consumer outcomes system and demonstrate some of the new features of the NC-TOPPS Outcomes at a Glance 2.0 dashboard. The revised dashboard allows the public to view and print graphs, as well as download outcomes data, for all mental health and substance abuse providers participating in NC-TOPPS. The information provided shows current State, LME, and provider information on meaningful outcomes for substance abuse and mental health consumers. Will also review another very helpful feature to NC-TOPPS, the Individual Report. This report shows the progress of a particular individual throughout their episode of care. The Individual Report is designed to promote the individual's participation in the treatment planning process by generating a conversation with the clinician about personal goals and progress.

Session 3 Advocacy in Waiver Environments

Niels Eskelsen - Consultant 1915bc Waiver

Will provide information on how a waiver environment should work from consumer and family member points of view. Will outline the integral role of consumer and family advocacy in a 1915bc waiver environment and will share what successful consumer and family advocacy looks like in other 1915bc waiver environments across the United States.