

Are You Looking For Help?

The ACCESS Unit helps children and adults

obtain:

- Mental Health Services
- Substance Abuse Services
- Developmental Disability Services

Priority Admission is given if you are pregnant and injecting drugs, pregnant using alcohol or drugs or injecting drugs



Mission Statement

“The Beacon Center Local Management Entity educates, develops, supports, and links individuals and families to a network of community services for people with disabilities based on best practices and develops community-based resources for information and referral.”



Accredited Organization

Learn more at: www.carf.org

Access to Care:

1-888-893-8640

Consumer Advocates:

1-888-399-8021

The Beacon Center does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services.



Lighting Your Way to a Brighter Future

The Beacon Center

Local Management Entity for
MH/DD/SA Services in
Edgecombe, Greene, Nash, and Wilson
Counties

Access
To
Care

Call Toll Free

1-888-893-8640

Help is available 24/7/365

(Voice and TTY)

Local Number: 252-407-2474

500 Nash Medical Arts Mall

Rocky Mount, NC 27804

www.thebeaconcenter.net

How can I get services?

We are making it quick and easy to get help

What happens in an emergency?

Help is available 24 hours a day, 7 days a week, including holidays, to assess the caller's need based upon the following levels:

Crisis or Emergency Care

A response is made within two hours of calling the helpline when there is a life threatening condition.

Urgent Care

When the situation is not dangerous, but the individual feels hopeless and the condition could deteriorate, face to face response is offered within 48 hours.

Routine Care

Routine care is given when symptoms interfere with the individual's ability to participate in everyday life. An appointment will be scheduled with a provider for a face to face assessment, or evaluation, within 14 calendar days.

Your information is confidential.

Make The Call

Call the Access line at **1-888-893-8640** or call in the Rocky Mount Area **252-407-2474**.

Set Up An Initial Assessment

A staff member will talk with you about your mental health, substance abuse or developmental disability needs. Based on this information, you will choose a provider and be referred for a comprehensive face to face assessment.

Attend Scheduled Appointment With A MH/DD/SA Provider

The provider will thoroughly assess your needs and gather information needed to assist you in determining a plan of care. You will need to bring insurance information and if under 18 years of age, proof of guardianship and any evaluations regarding Developmental Disability.

What will I be asked when I call?

- The nature and severity of your concerns to help determine the best possible services for you.
- Your county of residency
- Medicaid number and private insurance if applicable

The staff will refer you to a provider agency of your choice for further assessment or refer you for immediate assistance in an emergency situation.



To view a list of providers in The Beacon Center catchment area log on to:

www.thebeaconcenter.net