

Care Coordination



Care Coordination is the means by which the LME coordinates local, state, and federal resources, provides education and support about the system to consumers and stakeholders, monitors quality of care, and ensures the use of evidence based practice service delivery methods. Care Coordination is provided by the LME for registered consumers both with Medicaid and/or State benefit plans of coverage. It coordinates services for those in need of natural supports to support connections in the local community that augment paid supports. Care Coordination should monitor utilization and effectiveness of service provision across the system.

Mission Statement

“The Beacon Center Local Management Entity educates, develops, supports, and links individuals and families to a network of community services for people with disabilities based on best practices and develops community-based resources for information and referral.”



Accredited Organization

Learn more at: www.carf.org

Access to Care:

1-888-893-8640

Consumer Advocates:

1-888-399-8021

The Beacon Center does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services.



Lighting Your Way to a Brighter Future

The Beacon Center

Local Management Entity for
MH/DD/SA Services in
Edgecombe, Greene, Nash, and Wilson
Counties

Adult Care Coordination & Housing

Call 252-937-8141

500 Nash Medical Arts Mall

Rocky Mount, NC 27804

www.thebeaconcenter.net

Adult Care Coordination

Care Coordination is provided through the consumer services department at The Beacon Center. There are Care Coordinators who work to serve individuals with Mental Health, Substance Abuse, and Developmental Disabilities.



Responsibilities and Duties:

1. The Care Coordinators work to ensure that consumers considered high risk or entering higher levels of care are receiving the most appropriate level of care.
2. The Care Coordinators are responsible for Bed Day Authorization for State Hospitals.
3. The Care Coordinators monitor service providers to ensure appropriate levels of care are being provided in a timely manner and offer technical assistance as needed.
4. The Care Coordinators assist persons who are in the non-target population with referrals to other natural community supports and services.

What Can We Do For You?

- Care Coordinators can assist with difficult to manage consumers who frequent institutions, jails, hospitals, rehabilitation & developmental centers
- Act as liaison to participate in hospital treatment and discharge planning meetings and assist with transition back into consumer's community
- Provide education about services
- Provide trainings
- Collaborate with multiple agencies
- Work to identify service gaps
- Provide technical assistance

Helpful Resources:

Alcoholics Anonymous

www.aa.org

Narcotics Anonymous

www.na.org

National Alliance on Mental Illness (NAMI)

www.nami.org

Disability Rights of North Carolina

www.disabilityrightsn.org

NC START

1-888-962-3782

Housing

*Everyone Deserves Safe,
Affordable Housing*



The Housing Specialist Is Responsible For:

- ↑ Assessing housing needs and opportunities for consumers
- ↑ Advocating for consumers and community housing needs
- ↑ Providing education and assistance to consumers, families, and service providers on housing programs and opportunities
- ↑ Assuring compliance and fiscal management of housing programs
- ↑ Maintaining current knowledge related to grants, funding sources, and housing availability
- ↑ Collaborating with community partners to develop and expand housing resources/options